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Sent: 18 August 2025 16:42
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Cc: lucy@gourmethound.co.uk; jason@gourmethound.co.uk
Subject: Full Variation - Gourmet Hound 345 Fulham Palace Road London SW6 6TD - 2025/01038/LAPR

Good Afternoon Licensing,

RE: Full Variation - Gourmet Hound 345 Fulham Palace Road London SW6 6TD - 2025/01038/LAPR

Please see the below conditions agreed with the applicant in relation to the above new premises licence application. Applicants are also copied in.

1. The premises shall operate primarily as a delicatessen, cafe, off-licence and grocery shop and the sale of alcohol for consumption on the premises shall be ancillary to these primary uses.
2. The premises may operate a serving counter for the purpose of off sales of alcohol, the purchase of other non alcoholic products from the premises and making payment. Customers may be seated around the service counter and consume alcohol but they may not stand and consume alcohol at the counter, as it is not intended to function as a bar.
3. Vertical drinking will be permitted in designated areas inside of the venue. Any vertical drinking shall be ancillary to the consumption of food. The food item may include a substantial meal or a small snack, provided it accompanies the alcohol and is consumed on the premises.
4. Alcohol consumed in the outside areas of the premises shall only be consumed by patrons seated at tables.
5. Staff shall ensure there is no outside drinking beyond the fixed area shown on the approved licence plan regarding consumption of alcohol on the premises.
6. Any Alcohol sold for consumption off the premises shall be sold in a sealed container.
7. No alcohol shall be sold to any persons known to engage in anti-social street drinking.
8. High Definition CCTV shall be installed, operated and maintained at all times that the premises are open for licensable activities and:
 - Shall be checked at least every two weeks to ensure that the system is working properly and that the date and time are correct.

- A record of these checks showing the date and name of the person conducting them shall be kept and made available to the Police and relevant authorities on request.
 - At least one camera will show a close up of the entrance and shall provide and capture a clear, full-length image of anyone entering the premises.
 - The system shall cover all internal and external areas of the premises where licensable activities take place.
 - Recordings shall be made in real-time, date and time-stamped, and stored for a minimum of 31 days.
 - CCTV footage shall be provided free of charge to the Police or relevant authorities within 24 hours of request.
 - A staff member conversant with the operation of the CCTV system shall be on the premises at all times. That person shall be capable of providing recent data footage to Police and authorised officers with minimal delay when requested, including the ability to reproduce footage almost instantaneously.
9. All staff responsible for selling alcohol shall receive regular training in the Licensing Act 2003 in terms of the four licensing objectives, offences committed under the Act, underage alcohol sales, drunk and disorderly behaviour, vigilance in preventing the use and sale of illegal drugs at the premises, violent and anti social behaviour, protection of children and conditions of the Premises Licence. Written records of this training shall be retained and made available to police and authorised officers of the Licensing Authority on request. Staff shall sign to confirm that they have received and understood the training.
10. All staff shall be trained in how to identify drunk or drug impaired customers and refusing service to such patrons. This training record shall be training kept and made available to police and authorised officers of the Licensing Authority on request. Staff shall sign to confirm that they have received and understood the training.
11. The licensee shall ensure that staff are trained on relevant matters including the conditions on the premises licence and age restricted products. The licence holder shall keep records of training and instructions given to staff, detailing the areas covered, and make them available for inspection upon request by police and authorised officers of the Licensing Authority. Staff shall sign to confirm that they have received and understood the training
12. A daily incident log shall be kept at the premises and made available on request to relevant authorities and Police. It shall include details of:
- All crimes reported to the venue
 - All ejections of patrons
 - Any complaints received
 - Any incidents of disorder
 - Any seizures of drugs or offensive weapons
 - Any faults in the CCTV system
 - Any refusals of the sale of alcohol

- Any visit by a relevant authority or emergency service
13. The licence holder shall require staff to note any refusals in a refusals log. The refusals log shall record the date and time of the refusal; the name of the staff member refusing; and the reason for refusal. It must be checked and signed monthly by the designated premises supervisor. The refusals log shall be made available for inspection upon request by the Licensing Team, Police or Trading Standards.
14. The premises shall operate a Challenge 25 age-restricted sales policy, promoted through prominent display of appropriate signage. The licence holder shall ensure that, before serving alcohol or other age-restricted goods to any person who appears under 25, staff request to see valid identification. Acceptable forms of ID are:
- Photographic PASS cards
 - A passport
 - A UK and EU photo driving licence documenting the date of birth
15. The Premises shall have a policy in place to ensure the welfare and safeguarding of vulnerable patrons. All staff shall be trained to support and assist people who feel unsafe, vulnerable, or threatened. Any such incidents shall be recorded in the incident log. This safeguarding policy shall be available to Police or relevant authorities upon request.
16. On days when Fulham Football Club are playing at home, or when a Fulham Football victory parade takes place, all drinks sold for consumption in the outdoor seating area, three hours before kick-off shall be served in non-glass vessels. Patrons with drinks served in glassware indoors, who wish to move to the outdoor seating area shall have their drink transferred to a non-glass vessel before exiting.
17. On days when Fulham Football Club are playing at home or on days when a Fulham Football Club Victory Parade takes place, the premises shall carry out a risk assessment in relation to the sale of alcohol for consumption off the premises for a period of three hours before the kick off time and 2 hours after the match or parade has completed. The premises should ensure that a suitable member of staff is monitoring customers who are entering the premises. The risk assessment, along with any exceptions from normal procedure shall be recorded in the incident log.

Kind Regards,
Charlotte

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